



LaSalle Police Service



2021 Annual Report

Dedicated To Serve



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2021 Annual Report

Message from the Board Chair



Marc Bondy

Mayor Marc BONDY

Chair, Jan 2019 – Present
Vice Chair, Jan 2017 – Dec 2018
Member, Dec 2014 – Jan 2017



It is my pleasure on behalf of the LaSalle Police Services Board to present the 2021 LaSalle Police Service Annual Report. We acknowledge and recognize the tremendous dedication, professionalism and hard work of our members, sworn and civilian, that are enhancing community safety and advancing public trust and accountability.

Much of the Board's energy and attention in 2021 was focused on the recruitment of a new leadership team following the retirement of Chief John Leontowicz in January. The Board was pleased to appoint a new Chief of Police, Chief Duncan Davies in August of 2021 and also recently welcomed a new Deputy Chief Jason Woods in January 2022, rounding out the Service's Executive Leadership Team. The Board has full confidence that, together with their fellow team members, they will continue to move the LaSalle Police Service forward and push for excellence.



The Town of LaSalle Police Service continued its' impressive community involvement during the past year, and continued to garner well-earned praise for the manner in which the service is delivered to our Town. I'm proud to say that LaSalle was ranked as the 3rd safest community by Statistics Canada in 2021 as we continue to be the only local police service in Essex County.



I would like to thank my colleagues on the Board for their commitment to strong police governance and oversight as well as to Chief Davies and all members of the LaSalle Police Service who continue to ensure our community remains safe and secure. The following report highlights the many successes of the past year.

LaSalle Police Services Board Members



Crystal MELOCHE

Deputy Mayor
Jan 2019 – Present



Martin KOMSA

Member
Feb 2014 – Present



Victoria HOUSTON

Member
Dec 2016 – Present



Daniel ALLEN

Member
Aug 2019 – Present



Dedicated To Serve

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Message from the Chief



Duncan Davies

Duncan DAVIES
Chief of Police
January 2021 – Present

On behalf of all members of the LaSalle Police Service, I am proud to share with you our 2021 Annual Report.

2021 has been a year of transformation for the LaSalle Police Service. Since my appointment to the role of Chief, many new and reinvigorating partnerships, initiatives and strategies have been established including numerous promotions, new members and reassignments. Congratulations to the many new faces of our Leadership Team including Jason Woods on his appointment to Deputy Chief, Michael Foreman and Nawzad Sinjari on their promotion to Staff Sergeant as well as Gerald Brun, Nicholas Goy and James Nestor on their promotion to Sergeant. Also, a warm welcome to experienced Officers Tara Manherz and Oliver Jibrail as well as new recruits Matthew Kosnik and Alex Pavia.



Along with the numerous promotions, a new organizational structure has been designed and adopted with a focus on the specialized policing needs of our community. In addition to support for Community Patrol and Criminal Investigations, a new Special Services Division has been created directing attention and oversight to community liaison, mental health support, traffic enforcement and specialty units.

As we face ongoing challenges brought on by the pandemic, our members continue to strive for excellence in fulfilling our collective mission in service to the community. We are committed to continuously assessing our collective needs to ensure that existing partnerships, programs and initiatives as well as new ideas and strategies are truly effective and efficient.

I am proud to be part of this great team called the LaSalle Police Service for it is our care and service to each other that bolsters our ability to resolve conflict and fulfill our mission in service to the community.

As always, we remain committed to ensuring the safety and security of all who live, work and play in the Town of LaSalle.





Annual Reporting

In accordance with *Ontario Regulation 3/99* made under the *Police Services Act* governing the adequacy and effectiveness of police services, the Chief of Police is required to prepare and present to the LaSalle Police Services Board, an annual report on the activities of the police service during the previous fiscal year which includes information on:

- ✱ Performance objectives, indicators and results;
- ✱ Public complaints; and
- ✱ The actual cost of police services.

In addition to the Regulation, the LaSalle Police Services Board and the Chief of Police have established policies with respect to the information that must be contained in the annual report.

In accordance with the Regulation and policies of the Board and Police Service, the annual report shall contain:

- ✱ An organizational chart, a description of the organizational structure and information on uniform and civilian staffing levels;
- ✱ A statement of purpose and direction of the LaSalle Police Service;
- ✱ The LaSalle Police Service's provision of community-based crime prevention initiatives, community patrol and criminal investigation services;
- ✱ Community satisfaction with the LaSalle Police Service;
- ✱ Current strategic business plan objectives, indicators and results;
- ✱ Crime call and public disorder analysis relating to:
 - Emergency calls for service;
 - Violent crime and clearance rates for violent crime;
 - Property crime and clearance rates for property crime;
 - Youth crime and clearance rates for youth crime;
 - Police assistance to victims of crime and re-victimization rates; and
 - Road safety.
- ✱ Cost of Policing for the previous fiscal year including a comparison between the actual and estimated cost of policing.





Strategic Business Plan



Our members were asked to describe our core values. Here are their words:

*Accountable
Adaptable
Amicable
Caring
Cohesive
Committed
Community
Community-Oriented
Compassionate
Dedicated
Dependable
Devoted
Diversity
Equality
Ethical
Excellence
Empathy
Empowerment
Fairness
Honour
Inclusion
Innovative
Integrity
Justice
Longevity
Open
Partnership
Proactive
Professionalism
Respect
Service
Teamwork
Together
Transparency
Trust
Unified*

In early 2021, a careful review of the objectives identified in the former 2018 – 2020 Strategic Business Plan was undertaken, the results of which were published in the 2020 Annual Report.

2021 was a year of significant transformation of the LaSalle Police Service. With the simultaneous retirements of the former Chief and Deputy Chief at the beginning of the year, the Service fulfilled its mission under the leadership of several members in acting roles and positions. Immediate focus and attention was directed to the realization of numerous short term goals including:

- ✓ The LaSalle Police Services Board recruiting and appointing a new Chief of Police and Deputy Chief of Police;
- ✓ Coordinating internal competitions for the promotion of two Sergeants to the rank of Staff Sergeant and three Constables to the rank of Sergeant;
- ✓ Reviewing all aspects of our entire policing operation to ensure maximum effectiveness and efficiency resulting in fundamental changes to policies and processes;
- ✓ Developing a new organizational structure and chart that addresses current and future policing needs and priorities with an emphasis on succession planning;
- ✓ Justifying the reasonable need for an approved increase in staffing;
- ✓ Improving both internal and external communication as well as community outreach and engagement;
- ✓ Facilitating and maintaining a positive and safe work environment;
- ✓ Building bridges with other Town departments, community partners and others with mutual interests;
- ✓ Carefully scrutinizing all contracts, invoices and expenses;
- ✓ Collaborating with the LaSalle Police Association in the revision of new collective agreements to replace the expired ones;
- ✓ Networking on a new 3 year Strategic Business Plan for the Service to replace the expired 2018-2020 Strategic Business Plan;

Although the Strategic Business Planning Committee began their work in drafting a new business plan for the Service in 2021, it was not until the beginning of 2022 that most of our fundamental organizational changes came to fruition.

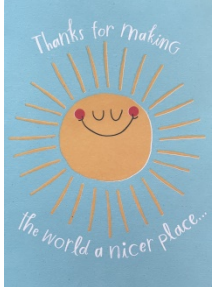
In early 2022, with all members confirmed in their permanent roles, the Strategic Business Planning Committee continued their work on a new Strategic Business Plan for the Service. New performance objectives and indicators for thirteen core policing areas have been developed for the next three years to ensure the Service continues to meet the Town's policing needs and expectations.

See the new LaSalle Police Service 2022 – 2024 Strategic Business Plan.



Statement of Purpose & Direction

Our Mission



Our sole mission is to protect lives and property of the citizens we serve, provide a safe community, improve quality of life, and prevent crime while working in partnership with the community.

Our Goals & Objectives

The goal of the LaSalle Police Service is to protect our community in a manner that promotes pride within our organization and with the citizens we serve providing a professional and innovative police service.

In attaining this goal we will be committed to ensuring that we are compassionate and accountable, fostering trust with our community through integrity and mutual respect.



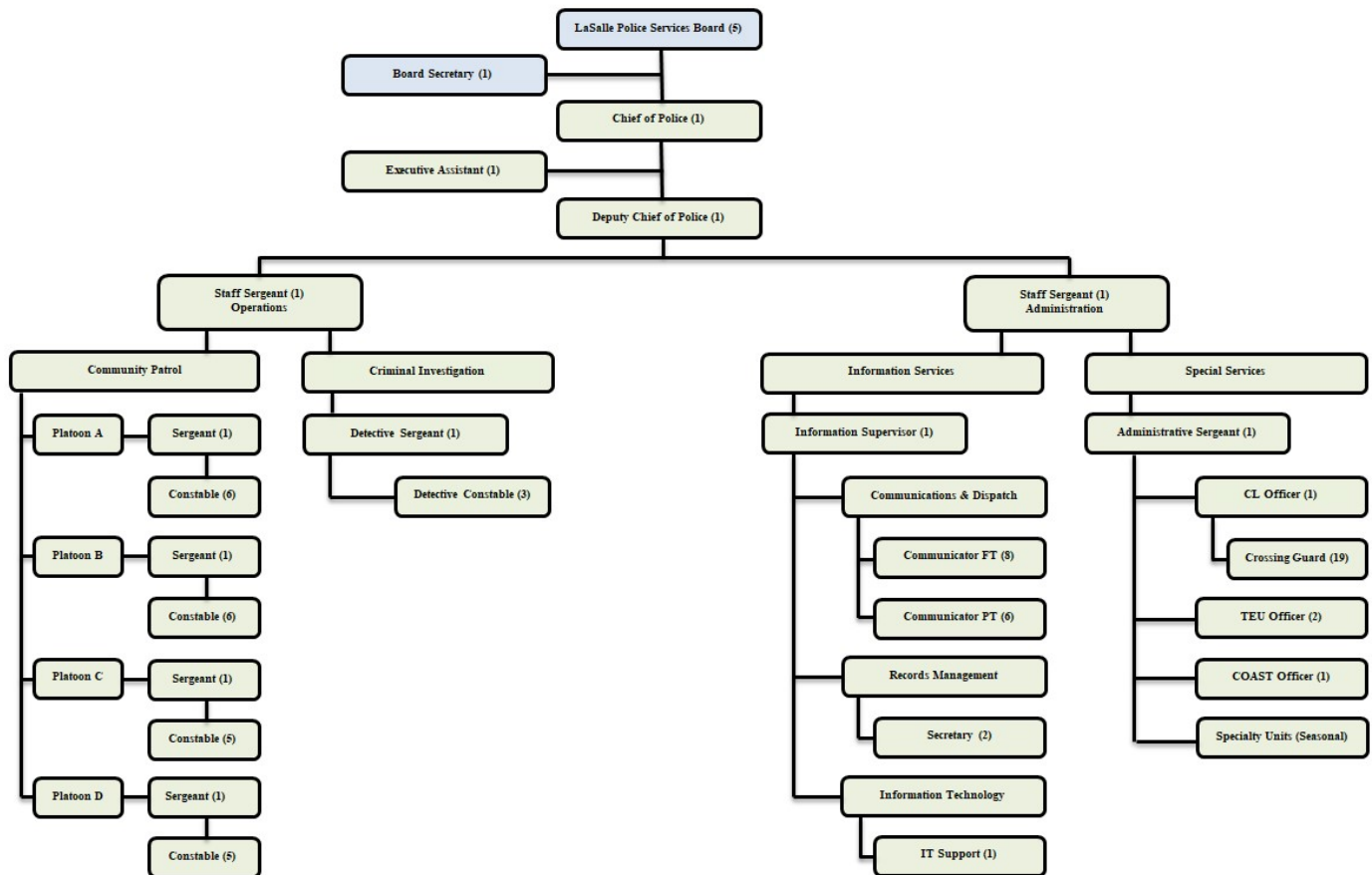
Thank You to the amazing staff of the LaSalle Police Services. We wanted to show our gratitude and appreciation as a community, we are truly thankful for your ongoing support and presence in our neighbourhood. Your support over the last week has been welcomed, as we continue to re-establish comfort and ease fears.





Organizational Structure

Our Organizational Chart was redesigned and adopted in 2021 for implementation in 2022. This modernized and reinvigorated chart identifies the many ranks and roles of the LaSalle Police Service to meet the current and future policing needs of our community.





Service Membership

Senior Leadership Team

Chief of Police Duncan DAVIES
Deputy Chief of Police Jason WOODS
Executive Assistant Ida LAROCQUE
Staff Sergeant Michael FOREMAN
Staff Sergeant Nawzad SINJARI



Uniform Members

Community Patrol Division

Sergeant Mauro TONIN
Sergeant Gerald BRUN
Sergeant James NESTOR
Sergeant Nicholas GOY

Senior Constable Brad THORNTON
Senior Constable Harbinder GILL
Senior Constable Erena PESIN
Senior Constable Kristen RUGGABER
Senior Constable Adam STIBBARD
Senior Constable James ROOS
Senior Constable Christopher WILLIAMS
Senior Constable Kimberly RATHBONE
Senior Constable Tara MANHERZ

Constable Steve KIRINCIC
Constable Jimmi HANNA
Constable Alison HUNTER
Constable David DUROCHER
Constable Tyler PRATT
Constable Kamae CARTER
Constable Olivia DUCHARME
Constable Sean BEAR
Constable Kristy ASSEF
Constable Alaina ATKINS
Constable Jaideep RANDHAWA
Constable Oliver JIBRAIL
Constable Matthew KOSNIK
Constable Alex PAVIA

Criminal Investigations Division

Detective Sergeant Albert GIBSON
Detective Constable Marc WILLIAMS
Detective Constable Corrine BRUN

Special Services Division

Sergeant Michael AGOSTINIS
Senior Constable Terry SEGUIN
Senior Constable Leigh RUMBALL
Senior Constable Bonnie RACINE
Senior Constable Justin PARE

Civilian Members

Communications & Dispatch

Supervisor David PETTYPIECE
Communicator Patricia FREITAS
Communicator Victoria ALFINI
Communicator Natalie MALANDRUCCOLO
Communicator Fatima SANTOS-MAJOR
Communicator Kathryn LANGLEY
Communicator Teresa PARE
Communicator Jessica DAY
Communicator Lisa HOMENICK
Communicator Marjon SALONEN
Communicator Sara CARR
Communicator Michelle DUPUIS
Communicator Samantha WADDELL
Communicator Nicole FARRUGIA
Communicator Carly FASAN

Administrative Support Staff

Marlene YEARLEY
Rachelle WENGRZYNSKI

The LaSalle Police Service is proud to have an engaged workforce that is committed, motivated and willing to go the extra mile in all areas of business. We strive to work effectively, creatively and passionately towards common goals, build trust amongst the members and with the community, demonstrate pride in all we do, and encourage a cooperative spirit. Our members dedicate themselves to do the right things for the right reasons in service to our community.



Member Designations

All members, both uniform and civilian, have taken a leadership role in their duties by “wearing many hats” reflecting their diverse responsibilities to the many different aspects of policing the community of LaSalle.

The Chief of Police has designated selected members of the Service to various positions, roles and tasks. Each designated member shall have the necessary and appropriate knowledge, skills, abilities and training in order to fulfill the responsibilities of their designation.



Some of the various positions, roles and tasks include:

- ✓ Acting Rank Officers
- ✓ Administrative Sergeant
- ✓ All-Terrain Vehicle Patrol Officers
- ✓ Approved Drug Screening Equipment Trainer
- ✓ Administrative Support
- ✓ Armourer
- ✓ Audit Review Committee
- ✓ Automated Licence Plate Recognition Coordinator
- ✓ Bicycle Patrol Officers
- ✓ C8 Rifle Operators
- ✓ Child Seat Inspectors
- ✓ Collection Of Identifying Information Liaison
- ✓ Coach Officers
- ✓ Commissioner of Affidavits
- ✓ Communicable Diseases Coordinator
- ✓ Community Liaison Officer
- ✓ Community Outreach & Support Team Officer
- ✓ Conducted Energy Weapon Instructors
- ✓ Constable Selection System Recruiters
- ✓ Counter Terrorism Information Officers
- ✓ Canadian Police Information Centre Representative
- ✓ CPR/First Aid/Defibrillator Instructor
- ✓ Crime Analysis Specialist
- ✓ Crime Prevention Coordinator
- ✓ Crime Prevention Officers
- ✓ Criminal Investigators
- ✓ Crisis Negotiators
- ✓ Critical Incident/Stress Mgmt/Peer Counselors
- ✓ Diversity Liaison Officer
- ✓ Domestic Violence Investigators
- ✓ Drug Recognition Expert
- ✓ Drug Resource Officer
- ✓ Emergency Response/Incident Command
- ✓ Firearms Instructor
- ✓ Firearms Tracing
- ✓ Fleet Management
- ✓ Forensic Identification Officers
- ✓ Fraud Investigators
- ✓ Freedom of Information Coordinator
- ✓ Harassment Advisors
- ✓ Hate Crime Investigator
- ✓ Health & Safety Committee
- ✓ High School Liaison Officer
- ✓ Historical Vehicle Committee
- ✓ Honour Guard
- ✓ Intelligence Officers
- ✓ Intoxilyzer Technicians
- ✓ LPS Charity Golf Tournament Committee
- ✓ Major Case Management Team
- ✓ Marine Patrol Officers
- ✓ Narcan Spray Training Officer
- ✓ OIPRD Representative
- ✓ Police Clearance Coordinator
- ✓ Policy Development
- ✓ Prisoner Guards
- ✓ Property & Evidence Control Officers
- ✓ Public Officers
- ✓ Quartermaster
- ✓ Radar Instructor
- ✓ RIDE Unit Coordinator
- ✓ RMS Administrator
- ✓ Road Watch Coordinator
- ✓ Search Master
- ✓ Sexual Assault Investigators
- ✓ Sexual Offences Against Children Investigators
- ✓ Shotgun Operators
- ✓ Special Investigations Unit Liaison
- ✓ Strategic Business Planning Committee
- ✓ Supervisors
- ✓ Surveillance Officers
- ✓ Taser Operators
- ✓ Technical Collision Investigators
- ✓ Threat Assessment Investigators
- ✓ Torch Run/Special Olympics Coordinator
- ✓ Traffic Enforcement Unit Coordinator
- ✓ Training/Skills Development Coordinators
- ✓ Use of Force Trainer
- ✓ Versatarm Subject Matter Experts
- ✓ ViCLAS Coordinator
- ✓ Victim Services Liaison
- ✓ Values, Influences & Peers Officers
- ✓ Wellness & Enhancement Coordinator
- ✓ Witness Protection Liaison



Service Sections & Divisions

In the Organizational Structure, the LaSalle Police Service is comprised of the following three sections:

Senior Leadership Team

- * *Chief of Police*
- * *Deputy Chief of Police*
- * *Executive Assistant*
- * *Staff Sergeants*

Operations

- * *Community Patrol Division*
- * *Criminal Investigation Division*

Administration

- * *Information Services Division*
- * *Special Services Division*

Senior Leadership Team

Members of the Senior Leadership Team lead, manage and oversee the day to day operations of the Service including:

- ✓ *Human Resources*
- ✓ *Recruiting*
- ✓ *Training & Professional Development*
- ✓ *Personnel Deployment*
- ✓ *Incident Command*
- ✓ *Public Complaints*
- ✓ *Contracts & Agreements*
- ✓ *Grants*
- ✓ *Policy Development & Review*
- ✓ *Business Planning*
- ✓ *Finance*
- ✓ *Procurement*
- ✓ *Fleet Management*
- ✓ *Police Facilities*
- ✓ *Internal Auditing*
- ✓ *Supervision*



In 2021, the Service's Senior Leadership Team continued to deliver highly effective and cost efficient policing services to the Town of LaSalle at one of the lowest per capita costs among Ontario municipalities.



Service Sections & Divisions

Operations

Managed and overseen by a Staff Sergeant, the Operations section consists of the Community Patrol Division and Criminal Investigation Division.

Community Patrol Division

Twenty-seven Officers on four platoons of our Community Patrol Division are committed to public safety and security. Community Patrol Officers are primarily responsible for core policing responsibilities of:

- *Crime Prevention;*
- *Law Enforcement;*
- *Victim Assistance;*
- *Public Order Maintenance; and*
- *Emergency Response.*

Whether answering calls for service or patrolling roadways and neighbourhoods, our front-line Officers are encouraged to take responsibility to initiate problem-solving activities and promote their sense of ownership. Emphasis is placed on our presence in the community with problem oriented policing strategies that address the root causes of problems before they become crime and disorder issues. This includes partnerships, directed patrol, foot patrol, use of in-car computers, quick response to calls for service and traffic management in specific geographical areas.



Experience gained in the Community Patrol Division, complimented with specialized training, provide members with the necessary knowledge, skills and abilities to advance to other specialized roles and responsibilities and/or promotion.

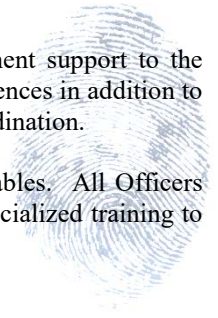
In 2021, as our local, provincial, national and international governments and communities navigated a global COVID-19 pandemic, our Community Patrol Officers continued to fulfill the mission, goals and objectives of the Service in a professional, ethical and responsible manner.

In 2021, several seasoned and experienced Community Patrol Officers were selected for new roles and responsibilities in the new Special Services Division and replaced by new experienced and recruit Officers. Having experienced Officers devoted to Special Services roles enables Community Patrol Officers to focus on their core policing responsibilities.

Criminal Investigation Division

The Criminal Investigation Division (CID) provides criminal investigative and case management support to the Service. CID is responsible for the investigation and/or case management of serious criminal offences in addition to overseeing the Forensic Identification Unit, Criminal Intelligence, Major Case and ViCLAS coordination.

In 2021, CID consisted of one full-time Detective Sergeant and two full-time Detective Constables. All Officers assigned to CID have demonstrated the required knowledge, skills and abilities and received specialized training to fulfill the duties of the role.





Service Sections & Divisions

Administration

Managed and overseen by a Staff Sergeant, the Administration section consists of our Information Services Division and Special Services Division.

Information Services Division

The Information Services Division is comprised of:

- *Communications & Dispatch*
- *Records Management*
- *Administrative Support*
- *Information Technology*

Communications & Dispatch



The Service is responsible for maintaining, staffing and operating the Central Communications Centre 24 hours a day, 7 days a week, 365 days of the year. The Central Communications Centre provides radio and telephone dispatch services for the LaSalle Police Service, LaSalle Fire Service and Kingsville Fire Service.



Our Central Communications Centre staff are highly skilled and dedicated professionals. They handle police and fire emergency calls as well as other high-risk incidents on a daily basis. Communications staff are often a lifeline to both victims and responding police Officers. They offer understanding, comfort, and front-line support for victims. LaSalle Police Service is fortunate to have a skilled and experienced Communications team - an integral part of a successful emergency response organization.

In 2021, the Centre logged 14,151 police related activities for the LaSalle Police Service including a total of 2,647 emergency 911 calls.





Service Sections & Divisions

Administration

Information Services Division - Continued

Records Management

Almost every aspect of the policing profession requires members of the Service to properly and accurately complete documentation respecting each member's functions and actions. Accounting for this immense volume of accurate and detailed documentation, the Service has employed the use of electronic data, information and records management systems.

In May 2021, the Service transitioned from the Enterpol Computer Aided Dispatch (CAD) and Enterpol Records Management System (RMS) to Versaterm CAD and RMS. The Service has contracted with the Windsor Police Service on the multijurisdictional functionality, implementation and support of the Versaterm software. With this change, several processes, procedures and data collection methods have changed. As time passes using the new Versaterm software, further statistical data will be available to provide a clearer understanding of crime data, analysis and trends.



The Service continues to use the Enterpol software for other functions including time management, training records, media releases, bulletins, policy indexing and email.

Administrative Support

Our two administrative support members provide Officer support, court liaison services, police clearances, Freedom of Information requests, front counter service, commissioning of oaths, overtime and time off management, training and travel requisitions as well as file record maintenance.

Information Technology

Due to the proliferation of technology and the electronics age, the Service remains committed to keeping current with technological advances that would assist the Service in its responsibilities.



Having instant access to accurate and reliable information is crucial in policing. The Service continuously seeks out ways of improving and enhancing our access to information and how we process and document that information.

In 2021, IT support was provided to the Service by an outside contractor. The IT contractor provides quarterly status reports regarding ongoing IT projects and maintenance.





Service Sections & Divisions

Administration

Special Services Division

Planned in 2021 with implementation in 2022, the new Special Services Division will ensure that the Service is devoting the necessary time and resources to identified priority areas. The new division will help to relieve some of the pressures formerly placed on our front-line Community Patrol Officers refocusing their attention on their core policing responsibilities.

The new Special Services Division is supervised by a newly created position of Administrative Sergeant overseeing the following:

- *Community Liaison*
- *Traffic Enforcement*
- *Community Outreach & Support*
- *Specialty Units*
 - *All Terrain Vehicle (ATV) Unit*
 - *Bicycle Unit*
 - *Marine Unit*

Community Liaison Officer (CLO)

Success in policing can be directly attributed to the police service's ability remain focused on meeting the needs of the community. The role of Community Liaison Officer (CLO) is designed to ensure that a strong and healthy connection is maintained between the Service and the community because communication is a key to success.

The CLO can be best described as the "Face of the Service" fulfilling a variety of public facing responsibilities including:

- *Media Relations*
- *Social Media*
- *School Resource Officer*
- *Public Education*
- *Community Events, Outreach & Engagement*
- *Crossing Guards & School Bus Patrollers*
- *LaSalle Police Youth Foundation*



Through ongoing community engagement and support as well as by securing and maintaining successful partnerships with many local community and social service agencies, the CLO has significantly contributed to the Service's motto of "Dedicated To Serve".

In 2021, Senior Constable Terry Seguin continued to represent the Service in the full-time role of CLO.



Service Sections & Divisions

Administration

Special Services Division - Continued

Traffic Enforcement Unit (TEU)



In 2021, with grant funding from the provincial government, the Service continued to prioritize traffic management, enforcement and road safety. Over the past several years, changes to legislation along with new technologies and advancements have elevated traffic management, enforcement and road safety to a place where much more dedicated time and effort are needed to ensure an adequate and effective response.

For 2022, the new full time Traffic Enforcement Unit (TEU) Coordinator – Senior Constable Justin PARE will oversee and manage all day to day activities relating to traffic management, enforcement and road safety. The TEU Coordinator will also be active on local roadways enforcing traffic laws as well as organizing and implementing unique operational plans targeting specific and chronic traffic issues.

The Traffic Enforcement Unit will also support the Service's Traffic Management, Enforcement & Road Safety Plans including the core aspects of education, awareness and enforcement in a concerted effort to reduce, if not prevent, traffic related offences, infractions and motor vehicle collisions.



Community Outreach & Support Team (COAST)

In 2021, with grant funding from the provincial government, the Service continued with this critical mental health support initiative. Our part time Mental Health Support Officer (MHSO) was partnered with a qualified part-time Community Crisis Social Worker (CCSW) from Hotel-Dieu Grace Health Care providing specialized support for front-line Officers as well as in-home assessments and support to individuals with chronic and persistent mental health concerns, those who have been victimized, and those who have frequent contacts with police and hospitals.

For 2022, the former role of Mental Health Support Officer (MHSO), has been renamed and reinvigorated. The new name of Community Outreach and Support Team (COAST) aligns with similar mental health support programs in the region and throughout the province.

Our new COAST Team is comprised of one full-time, experienced Police Officer – Senior Constable Bonnie RACINE partnered with a Community Crisis Social Worker (CCSW) from Hotel-Dieu Grace Health Care. The COAST Team will collaborate with individuals and their families in developing a support plan linking them to community resources with the goal of reducing further police or hospital intervention for non-emergency incidents.



In addition, the COAST Officer is also trained in peer support and employee wellness. Not only will the COAST Team focus attention on mental health support for the community at large but also direct their attention internally by providing training and support to our members. This will ensure that the people responding to calls for service also have the mental health support they need.





Service Sections & Divisions

Administration

Special Services Division - Continued

Specialty Units

All Terrain Vehicle (ATV) Unit

The objective of the ATV Unit is to reduce the number of trespassers and violators on Town property, private property and railways through proactive enforcement, patrolling, community involvement and educational awareness. Members are required to take a specialized course prior to participating on the ATV Unit.

In 2021, the ATV Unit consisted of 6 Officers responsible for conducting patrols of area parks and trails as well as engaging in problem oriented policing initiatives and local special events.



Bicycle Unit

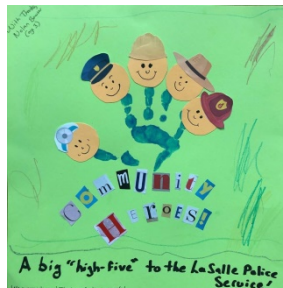
The Bicycle Unit uses bicycles for transportation in the patrol of our parks, hydro right of ways, joggings trails and other areas normally inaccessible to vehicular patrols. This unit operates in the same fashion as Officers in patrol vehicles yet provides for closer interaction between the community and the Service. Members are required to take a specialized police biking course prior to participating in patrol on two wheels.

In 2021, the Bicycle Unit consisted of 19 Officers responsible for conducting community patrols of area neighbourhoods, business districts, parks and trails as well as engaging in problem oriented policing initiatives and local special events.

Marine Unit

The Marine Unit provides the citizens of LaSalle with an effective and efficient police presence on the water. The Unit promotes water safety, responds to water related calls for service and participates in joint forces operations with other area agencies.

In 2021, the Marine Unit consisted of 11 Officers responsible for marine patrol and enforcement on the Detroit River.





Quality Assurance

Community Satisfaction



In 2021, Community Patrol Supervisors contacted over 286 clients seeking their feedback and input using the “Customer Service Survey”. This survey, along with comments and feedback from social media platforms, provide valuable input on the quality of service provided by our Communications Centre personnel and Community Patrol Officers.

The survey consists of five questions about the client’s interaction with our members, satisfaction and outcome of their issue or complaint. The intent of the survey is to solicit feedback, comments and suggestions that can assist with improving our service delivery model.

Of over 286 surveys conducted, 95% of respondents rated the overall service they received as “Excellent”, 5% of respondents rated the overall service as “Good” and no respondents rated the overall service as “Needs Improvement” resulting in a **100% positive overall satisfaction**. Here are some of the many positive words and comments received:

“She was wonderful”

“Made me feel safe”

“Thank you so much for your intervention”

“He was amazing”

“She came down and immediately diffused the situation”

“He went beyond what was expected”

“The officers were extremely helpful and compassionate”

“Those officers made sure everything was OK”

“The officers were quick to respond, more than kind and extremely courteous”

“He was pleasant to speak with, understood the situation, and took care of it”

“I would not move out of LaSalle just so we could keep LaSalle Police in our lives”

“I appreciate everything LaSalle Police does for us”

“You helped me so much to calm down and focus”

“I am thankful you guys care about me and came to check on me”

“I was super impressed. I felt so beyond safe”

“Very thorough and comforting”

“Very professional”

“He went above and beyond”

“I was amazed. It was the first time that I had any interaction with any person in authority and I was astonished. It went so much better than I expected that I was telling everyone in the Chinese community about my experience and couldn’t have expected such a wonderful feeling of being secure.”

Public Complaints



In 2021, the 36 Officers and 18 Civilian members of the LaSalle Police Service interacted with the public on 11,158 occasions responding to calls for service and initiating proactive police activities. As a result:

- ✓ No public complaints were received about the policies of or services provided by the Service.
- ✓ One public complaint was received about the conduct of a Police Officer however the complaint was withdrawn.

Dedicated To Serve



Crime Analysis & Statistics

Central Communications Centre

The Central Communications Centre is responsible for logging all activities by members of the Service. This includes everything from calls for service, traffic stops, property checks, court to vehicle repairs.

LPS Dispatch History 2018 – 2021 Complaint Types & Activities						
Item	2018	2019	2020	2021	# Chg	% Chg
All Complaint Types & Activities	18,655	21,312	28,824	14,151	-14,673	-49.09%
➤ Total Reactive Calls & Proactive Activities	11,615	12,913	19,776	11,158	-8,618	-56.42%
➤ Reactive Calls For Service	6,045	6,522	6,482	6,703	+221	+3.41%
➤ Alarms	471	399	258	260	+2	+0.78%
➤ Driving Complaints	501	546	509	512	+3	+0.59%
➤ COVID-19	-	-	263	295	+32	+12.17%
Total 911 Calls Received	3,196	2,917	2,481	2,647	+166	+6.69%
➤ 911 Misdials	359	694	909	1,256	+347	+38.17%

Reportable Occurrences

A certain number of the occurrences are cleared as “report to follow” meaning that a report is generated to document the investigation in our Records Management System (RMS). Of these reports, certain incidents are further reportable to the Canadian Centre for Justice & Community Safety Statistics (CCJCSS) where data is collected to assess the levels of crime in Canada.

LPS RMS 2018 – 2021 Reportable Occurrences						
Item	2018	2019	2020	2021	# Chg	% Chg
Total RMS Occurrence Reports	2,555	2,719	2,620	2,399	-221	-8.44%
CCJCSS Violent Occurrences	64	65	40	83	+43	+107.50%
CCJCSS Drug Occurrences	31	11	9	9	0	0%
CCJCSS Property Occurrences	498	556	404	449	+45	+11.14%
CCJCSS Other Occurrences	130	123	140	64	-76	-54.29%
Total Young Persons In Crime	136	91	35	20	-15	-42.86%
➤ Total Youths Charged	17	14	1	2	+1	+100%
➤ Total Youths Cautioned	119	77	34	18	-16	-47.06%
➤ Violent Youths Charged	8	7	1	2	+1	+100%
➤ Violent Youths Cautioned	23	8	8	9	+1	+12.50%
Total CCJSS Reportable Occurrences	723	755	593	605	+12	+2.02%
➤ Solved Rate	-	-	37.7%	35.9%	-	-1.8%
➤ Criminal Charges Laid	352	364	268	290	+22	+8.21%
Crime Severity Index (CSI) Rating	26.46	26.70	19.15	N/A	-	-
Crime Severity Index (CSI) Ranking	9/321	11/324	3/325	N/A	-	-
Victim Services Referrals	21	59	57	28	-29	-50.88%



Crime Analysis & Statistics

Traffic Management & Road Safety

The following table highlights the overall statistics related to traffic management and road safety.



LPS RMS 2018 – 2021 Traffic Management & Road Safety						
Item	2018	2019	2020	2021	# Chg	% Chg
Total Motor Vehicle Accidents	366	412	287	255	-32	-11.15%
➤ Fatal	0	0	0	0	0	0%
➤ Injury	54	43	37	21	-16	-43.24%
➤ Property Damage > \$2,000	176	184	125	121	-4	-3.20%
➤ Non Reportable < \$2,000	96	113	82	68	-14	-17.07%
➤ Fail To Remain	40	72	43	45	+2	+4.65%
Impaired Occurrences	15	16	10	11	+1	+10.00%
ASD Roadside Suspensions	50	51	41	31	-10	-25.39%
Other Traffic Reports	267	224	267	139	-128	-47.94%
Total Traffic Related Reports	698	703	605	436	-169	-27.93%
Total Traffic Charges	1,129	1,230	1,509	612	-897	-59.44%
Total Traffic Warnings	1,079	1,840	2,625	970	-1,655	-63.05%

Annual Comparison

The following table highlights the annual comparison for all LaSalle Police Service reports in the areas of violence, property, lawless public behaviour and traffic. Each of the identified areas capture data from reports that include incidents where an actual offence had occurred or where there was the potential for an offence to be committed.

LPS RMS 2018 – 2021 Occurrence Report Annual Comparison						
Item	2018	2019	2020	2021	# Chg	% Chg
Violence	463	491	373	370	-3	-0.80%
Property	499	567	406	449	+43	+10.59%
Lawless Public Behaviour	413	399	457	448	-9	-1.97%
Traffic	1,827	1,933	2,114	931	-1,183	-55.96%

Overall Crime Trends – Six Year Average

Over the six year period between 2016 and 2021, the following trends were averaged and compared:

LPS RMS Overall Crime Trends – Six Year Average				
Item	2021	Six Year Average	# Diff	% Diff
Violence	370	403.8	-33.8	-8.37%
Property	449	475.8	-26.8	-5.63%
Lawless Public Behaviour	448	432.8	+15.2	+3.51%
Traffic	931	1,825.2	-894.2	-48.99%



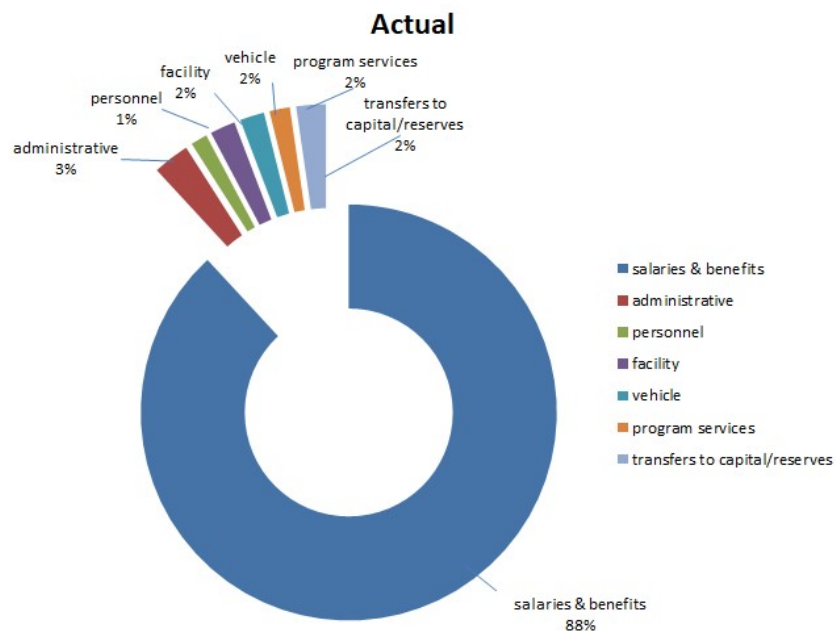
Financial Report - Business Operations

Cost of Policing

For the 2021 fiscal year, the Service's total estimated and actual operating expenses are broken down as follows:

<i>Policing Expenses</i>	<i>Estimated</i>	<i>Actual</i>	<i>Difference</i>
<i>Salaries & Benefits</i>	\$7,339,100.00	\$7,276,079.00	-\$63,021.00
<i>Administrative</i>	\$193,400.00	\$234,509.00	+\$41,109.00
<i>Personnel</i>	\$134,300.00	\$106,565.00	-\$27,735.00
<i>Facility</i>	\$153,000.00	\$162,415.00	+\$9,415.00
<i>Vehicle</i>	\$134,100.00	\$156,697.00	+\$22,597.00
<i>Program Services</i>	\$135,800.00	\$131,238.00	-\$4,562.00
<i>Transfers To Capital/Reserves</i>	\$190,000.00	\$190,000.00	\$0
<i>Operating Expenses</i>	<i>\$8,279,700.00</i>	<i>\$8,257,503.00</i>	<i>-\$22,197.00</i>
<i>Less Revenue</i>	<i>\$199,000.00</i>	<i>\$216,295.00</i>	<i>+\$17,295.00</i>
<i>Total</i>	<i>\$8,080,700.00</i>	<i>\$8,041,208.00</i>	<i>-\$39,492.00</i>

A surplus of \$39,492.00 was realized in 2021.



Per Capita Costs

The LaSalle Police Service operates at a cost of \$242.89 per LaSalle resident. This amount indicates that the Town of LaSalle continues to provide policing services at one of the lowest per capita policing costs among Ontario municipalities.